



條款及細則:

A. 清洗冷氣機服務:

1. 只適用於惠而浦 W-Mall 網上商店購買指定全新窗口式冷氣機，並同時加\$88 換購清洗冷氣機服務一次。
2. 指定型號為 AWA07520N、AWA09220N、AWA18020N、AWV07000R、AWV09000R、AWV12000R 和 AWV18000R。
3. 清洗冷氣機服務只適用於此次購買窗口式冷氣機型號，並需在購買日期的兩年內享用，否則當自動放棄此服務，不會作出退款。
4. 當享用服務前，技術員會要求出示收據。
5. 是次清洗服務由惠而浦(香港)有限公司直屬公司: 客務電器維修有限公司提供。
6. 如客戶於技術員上門檢查冷氣機後決定不清洗，或技術員確定冷氣機不能清洗(如機身嚴重生鏽或未能正常運作)，惠而浦不會作出退款，並當作已使用服務。
7. 此優惠價只適用於冷氣機清洗服務，維修或其他服務費用並不包括在內。如有需要本公司將另行報價。
8. 服務只適用於香港及部份偏遠地區，而偏遠地區需額外收費 (1. 東涌及馬灣附加費為 HK\$200；2. 愉景灣附加費為 HK\$350，如需要乘船附加費為 HK\$850 及只限 3 部冷氣機內)。
9. 客戶可享 90 天特長清洗保證，但保養部份只限此清洗服務或更換之零件，並不適用於延長產品保養期。
10. 預約清洗冷氣機熱線: 2406 9138.
11. 優惠如有更改，恕不另行通知。客務電器維修有限公司將保留確認或拒絕提供清洗服務之權利。
12. 如有任何爭議，客務電器維修有限公司將保留最終決定權。

B. 隔音氈:

1. 只適用於惠而浦 W-Mall 網上商店購買指定全新窗口式冷氣機: AWV07000R、AWV09000R、AWV12000R 和 AWV18000R。
2. 需於購買冷氣機同時加入購物車一併購買，否則視作放棄贈品，並不會退回贈品價值之金額。
3. 安裝冷氣機需同時安裝隔音氈，否則有額外收費。安裝師傅會考慮實際情況為客戶安裝此隔音氈，如不需安裝，師傅會在支持環保情況下帶走隔音氈。
4. 惠而浦(香港)有限公司保留優惠最終決定權。



Terms & Conditions:

A. Air Conditioner Cleansing Offer

1. Applicable to Whirlpool W-Mall Online Store. Enjoy the air conditioner cleansing service by purchasing selected window-type air conditioner models and add \$88 at the same time.
2. Selected models include AWA07520N, AWA09220N, AWA18020N, AWV07000R, AWV09000R, AWV12000R and AWV18000R.
3. The offer is only applicable to the purchased model and has to redeem the service within 2-year from the purchased date. Otherwise, it will be considered to abandon the service and no refund will be made.
4. Before starting the service, the technician will ask for the invoice.
5. The service is provided by Consumer Appliances Services Limited which is the subsidiary company of Whirlpool (HK) Limited.
6. Should customer decided not to proceed with the cleaning service after our technician has completed an on-site inspection, or our technician has confirmed that the condition of the air-conditioner is not suitable for cleaning (for example: the unit is found seriously rusted or the unit is not properly functioning), Whirlpool will not do the refund and consider as completed service.
7. The quoted fee only applies to air conditioner cleaning service. Should repair service or any other services are required, a separate quotation will be provided.
8. Our Air conditioner cleaning service covers the majority of Hong Kong Island, Kowloon and New Territories of HKSAR region (1. Tung Chung and Ma Wan surcharges are HK\$200; 2. Discovery Bay surcharge is HK\$350. If you need to take a boat, the surcharge is HK\$850 and it is limited to 3 Air conditioners.)
9. Customers are entitled to a 90-day warranty coverage for this cleaning service. This warranty only covers the cleaning service or changed spare parts, and does not extend to cover product warranty.
10. Reservation hotline: 2406 9138
11. The promotional offer is subject to change without prior notice. Consumer Appliances Services Limited reserves the right to accept or reject any cleaning service appointment.
12. In case of any dispute, Consumer Appliances Services Limited reserves the right of final decision.

B. Deadening Felt

1. Applicable to selected air conditioner models including AWV07000R, AWV09000R, AWV12000R and AWV18000R.
2. Get the deadening felt, place it into the shopping cart and check out with the selected model at the same time. Otherwise, it will be considered abandoned.
3. Install the deadening felt and air conditioner at the same time. Otherwise, it may have extra charge. Technician will consider the actual situation to install the deadening felt. To support the environmental protection, the technician will take back the deadening felt if installation is not required.
4. Whirlpool (HK) Limited reserves the right for final decision.